



35+ years and still transmitting!



COMPANY VISION STATEMENT

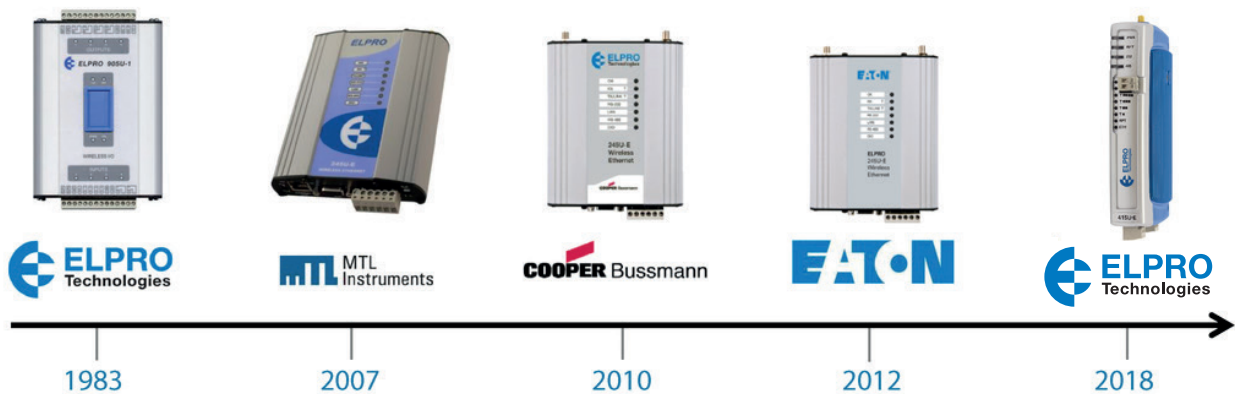
To be the global leader in industrial wireless I/O connectivity with a clear focus on the customer and solving their problems using our innovative products and solutions, all delivered by our experienced team who understand the value of quality backed by impeccable service deliverables.



OUR HISTORY

About ELPRO Technologies - ELPRO has been a leader in the design and manufacture of high performance wireless modems and I/O, SCADA systems and Flood warning equipment for over 35 years. The ELPRO products have been the radios of choice for industrial markets globally. Our wireless and I/O products are world renowned and have been sold in 180 countries to provide wireless monitoring and control to mission critical assets in often the most remote locations.

Over the 35 years of history the ELPRO products have been seen under different band names until July 2018 when the ELPRO Brand was once again brought to the front of the market.



The ELPRO Technologies brand has over 35 years of strong history in providing secure industrial communications globally. While the ELPRO product branding has changed a number of times during the years, the underlying commitment to producing quality industrial wireless solutions remains the same through our experience and knowledge in the industrial communications sector.

PRODUCTS

Our products can be deployed in a broad range of applications including water/wastewater, oil and gas, mining, logistical warehousing, utility, solar and industrial automation.

We specialise in industrial connectivity solutions for long-haul data communications in both licensed and licensed-free bands.

The ELPRO comprehensive range of products includes wireless I/O, modems, protocol gateways and accessories.

We offer scalable solutions from basic point-to-point connection to large scale infrastructure deployments. Our solutions also cover both machine-to-machine and field instruments to control rooms.

We design and manufacture our products for sale across the globe and work with leading technology partners to provide coupled solution products for the industrial wireless markets.





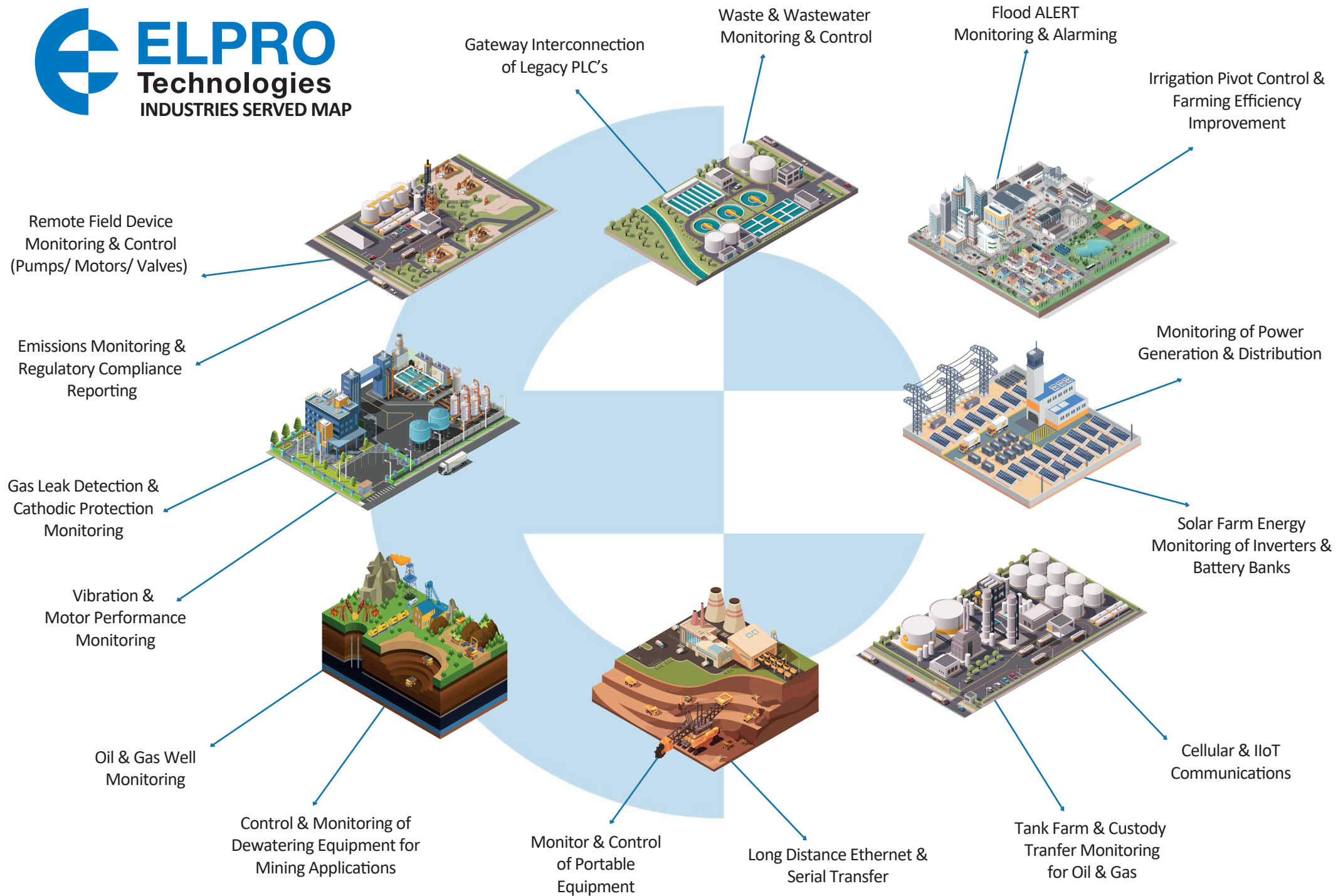
SERVICES

ELPRO engineer reliable, secure wireless solutions that deliver improved monitoring and effective system control which ultimately streamlines operations and increases asset management whilst reducing operating costs.

OUR SERVICES ARE AS FOLLOWS:

- System Design
- Manufacture
- Service
- Repair
- Technical Application Support
- Radio Path Modeling Analysis &
- Onsite Survey
- Technical Training - Local & Onsite
- Speaking Engagements





SALES

With a Global Channel Partner Network, ELPRO products have been used securely around the world for the past 35 years. With sales offices in Australia & North America and a global Channel Partner network our presence to our customers is paramount.

CONSULTING & INTEGRATION

The ELPRO Systems Consulting and Integration team are a group of highly trained engineers and project managers that provide global consulting services in many specialised areas such as:

- Water & Waste Water Management
- Solar Field Monitoring
- Tank Farm Monitoring
- Pipeline Leak Detection
- Flood Detection & Warning
- Remote Video Surveillance

We specialise in SCADA (Supervisory Control and Data Acquisition) systems for process automation and data management, and offer an extensive range of services from Feasibility Studies, Site Surveys, System Design, Planning, Deployment, Commissioning and Training.





SUPPORT, MAINTENANCE & SERVICE

Customer Service - We have skilled service engineers to provide phone, e-mail and onsite support for the full ELPRO product suite. Our service centres are equipped to provide quick support turn around keeping your operations up and running.

Hardware & Software Support - ELPRO Radios are designed and manufactured by ELPRO. We continually advance our R&D capability to provide leading edge products for our customers and sustain existing products that are in use today.

After Sales Technical Support from skilled service engineers and channel partners globally
Repairs & Maintenance - Full diagnostics and service facility to provide repairs to radios in the event of damage.

Our Global Channel Partner network are trained in new products for both sales and support related enquiries providing a global local support base. All ELPRO Channel partners are selected as being experts in the field of Industrial Wireless Technology.

Technical Product Training - Via ELPRO Engineers and its Channel partner network, ELPRO provides technical product training and seminars around the world teaching customers about emerging wireless technologies and product training to allow for customer to get the most out of their wireless system.



LEAN PRINCIPLES

We believe in being efficient at ELPRO. We use a number of lean principles to help us maintain our manufacturing standards and management of waste, including the Six Sigma program. We hold Six Sigma certifications which means that our team is able to analyse and solve quality problems. Additionally we are involved in quality improvement projects for all departments at ELPRO.

SAFETY, QUALITY, ACCREDITATIONS AND RISK MANAGEMENT PRACTICES

Safety Management

We are committed to the safety of our staff, contractors and customers and believe it is imperative to provide a safe working environment when we manufacture or install our products. Our lean principles help us to minimise hazards in the workplace and our risk and quality management practices ensure that we deliver our projects on time to budget and as safely as possible.

Quality

Our products are backed by our Quality Management accreditation: ISO 9001:2015

Other certifications that we have at product level:

- Australia/NZ: RCM
- Europe: CE
- North America Safety/Hazardous area: UL
- North America Safety/Hazardous area: CSA
- Australia/Asia Hazardous Area: IECEx
- Europe Hazardous area: ATEX





For information on ELPRO Technologies Industrial Wireless products please see our web page at www.elpro.com.au or email sales@elpro.com.au

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